

This information is provided to Tokuyama Dental Italy S.r.l.'s customers in order to inform them of how the company processes their data.

**The Data Controller** is Tokuyama Dental Italy S.r.l., VAT no. 01760210227, headquartered in Via Chizzalunga n. 1, 36066 Sandrigo (VI). Data subjects may send requests to the Data Controller at: +39.0444.659650, e-mail [info@tokuyama.it](mailto:info@tokuyama.it), PEC [tokuyamadentalitaly@legalmail.it](mailto:tokuyamadentalitaly@legalmail.it).

**Purposes of processing.** Personal data are processed for the following purposes:

1. Establishing and executing the contractual relationship with the customer and activities connected therewith, such as administrative and accounting activities;
2. Compliance with legal obligations;
3. Credit recovery, legal protection and activities connected therewith;
4. Credit assessment and insurance;
5. Direct marketing (sending of newsletters and promotional communications).

**Legal basis.** Data are processed legitimately based on the following conditions:

1. Execution of the contract for purpose no. 1;
2. Legal obligation for purpose no. 2;
3. Legitimate interest for purposes nos. 3-4-5.

The provision of personal data is mandatory for the execution of the contract, and failure to provide complete, accurate data may make the contract inaccurate or impossible to execute.

**Recipients.** Customers' personal data may be transmitted, for the purposes indicated, to the following categories of recipients: agents, partners (retailers and assistance centres), professionals (chartered accountant, law firm, consultants), commercial information companies, public bodies and agencies, supervisory bodies and legal authorities, IT service companies, transportation and logistics companies,

credit institutes and insurance companies, communication agencies and companies belonging to Euronda Group.

**Duration of processing.** The duration of processing shall be equal to the duration of the contractual relationship, and data will be stored for a maximum period of 10 years, in order to comply with legal obligations and in order to guarantee the legitimate interests of the Data Controller. Data may be processed for marketing purposes for 24 months from the granting of consent or the establishment of the commercial relationship.

**Rights.** Data subjects have the right to ask the Data Controller for access to data that regard them, and to request that said data be deleted, rectified if inaccurate and supplemented if incomplete. They may also request restrictions to processing and data portability, and may oppose the processing of their data in the cases of legitimate interest of the Data Controller. They may withdraw their consent in the event their data are processed on this basis and for marketing purposes, in the cases and on the conditions contemplated in the pertinent articles of Regulation no. 2016/679. To exercise these rights, data subjects may write to [tokuyamadentalitaly@legalmail.it](mailto:tokuyamadentalitaly@legalmail.it).

The data subjects may also file complaints with the competent Supervisory Authority in the member state they habitually reside or work in, or in the state where the alleged breach took place.